

Minutes Mental Health Link Network 16th September 2010

Apologies

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|-------------------|----------------------------------|
| Larry Atwood | Care Farming West Midlands |
| John Paxton | Diocese of Worcester |
| Jo Ringshall | Relate |
| Bridie Phillips | Rethink |
| Sarah Taylor | WMHPT |
| Chris Marsh | WMHPT |
| Yvonne Reeve | Worcestershire County Council |
| Dee Griffiths | WRASASC |
| Anthony Goldsmith | Wyre Forest Multi-Agency Network |

Present

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|------------------------|--|
| Alison Leggett | Age Concern Hrfds & Worcs |
| Sarah Eardley | Asha Centre |
| Carol Warren | Asha Wyre Forest |
| Marina Seaton | Basement Project |
| Wendy Wallace | Basement Project |
| Craig Darby | Beacon Employment |
| Irene Walker | CAWF |
| Jane Taylor | Community First |
| Andrea Cooper | Community First |
| Helen Thompson | Creative Support |
| Mary Gleaves | Creative Support |
| Robert Barlow | FCN |
| Jan Searle | Homestart North East Worcs |
| Belinda Darby | Homestart Wyre Forest |
| Julian Garside | Onside |
| Lisa Nash | Primrose Hospice (SW Student) |
| Stuart Bryan | Rethink Floating Support Services |
| Rachel Glover-Winfield | Rethink |
| Sharon Jennings | Samaritans |
| Serena Jones | Shaw Trust |
| Nigel Craig | Shaw Trust |
| Emma Algje | Shaw Trust |
| Jo Macbain | Shaw Trust |
| Annette Cummings | Tripod |
| Debbie Evans | University of Worcester |
| Sue Harris | VCU |
| Rachel Leask | WAC (Worcestershire Association of Carers) |
| Kim Terry | WAC |
| Amanda Smith | Worcestershire County Council |
| Andrea Payne | Worcestershire County Council |
| Andrea Mark | Worcestershire County Council |
| Pete Jordan | WMHPT |

Members Introductions

Jane Taylor welcomed everyone and attendees introduced themselves and their organisation.

Previous Minutes

The minutes for the 10th June 2010 were agreed as an accurate record of the meeting.

Matters arising

None

County Update

- Choice and Control Newsletter for September 2010 is available. Any feedback or queries e-mail choiceandcontrol@worcestershire.gov.uk
- Three Year Strategic Grants are now out – Deadline Nov 12th.
- Two grant meetings were arranged to take open questions –
 - 6th October from 1pm – 3pm at Great Malvern Room County Hall
 - 13th October from 11am – 1pm at Evesham Room County Hall
- Modernising MH Services update – Invite to join a new WMHPT stakeholder group – Older MH services 1st meeting was in September, contact Jane Taylor on jane@comfirst.org.uk for more details.
- Community First held its AGM and Conference on 27th September 2010 with 2 workshops, 'Sustainable Communities' and 'Sustainable Organisations'.
- Recovery Star update - member workshop is fully booked. If you would like more information on Recovery contact jane@comfirst.org.uk for a copy of 'Making Recovery a Reality' and 'Implementing Recovery' leaflets.

Member Presentation

Farm Crisis Network (FCN)

Robert Barlow gave an engaging and emotional presentation on a typical farmer case study that the Farm Crisis Network could be faced with.

Robert said that he is in the process of moving to a different job but the service will still continue. Farm Crisis Network in partnership with other organisations provides a wide range of help and support including: -

- Pastoral care and support
- Housing for farmers, who need to retire or those leaving a non viable rural business, through the Addington Fund which runs a Strategic Rural Housing Scheme, that allows people to exit their business with dignity and to enable them to remain living in their community.
- Domestic financial help, access to debt advice, help with state benefit claims or provision for the disabled and elderly through the Royal Agricultural Benevolent Institution (RABI), a grant-making charity that supports members of the farming community facing need, hardship or distress.
- Professional farm business advice or advocacy in technical farm problems, i.e. dealing with government agencies

Guest Speaker's Presentation:

Care Wise Database Update

Andrew Morley, Access Manager, Adult and Community Services gave a presentation on the Care Wise Database which was launched on 29th April 2010 by Worcestershire County Council in partnership with Voluntary and Community Organisations (Community First, Age Concern, British Red Cross, WIC, Dial, Festival Housing and the Community Hub). It is a multi agency project providing a single source of information about care and well-being services in the community. It can be used when advising members of the public about their care options and to support direct access to information and services. Currently there are 3000 records held on the system.

The system holds the details of each service provider which can include: -

- Contact information
- Service description
- Cost of service (if any)
- Further details (e.g. eligibility)
- Location map or directions
- Web links, CQC stars (Care Quality Commission grading), and published reports.

Organisations can update their own information using a password to gain access. There are 12 Organisations doing so at the moment.

On the Care Wise home page you will find four buttons to click on, namely –

- Search for Support
- Events and Campaigns
- Ask a Question
- Have Your Say

Members at the meeting were concerned about the 'Have Your Say' section as they wondered how Care Wise made sure that comments were fair and justified. Andrew said that they haven't got the answer yet, but thought that positive comments could be put on and that negative comments would affect the star rating but would not be put on.

Another query was "how would peoples entries be vetted, for instance, if someone was offering a personal service and just put on their CV or personal information, Personal Assistants don't have to do a CRB check so there is no way of verifying anybodies details?" Andrew answered that they have put guidelines for people to follow to safeguard themselves i.e. make sure that they have a CRB check and other certificates that verify competency in their field. There is also a list of questions frequently asked.

Mental Health and Choice and Control Update

Amanda Smith, Choice and Control Development Manager, Adult and Community Services Worcestershire County Council gave a presentation along with Sue Harris, Mental Health Commissioner, on Choice and Control. This outlined the assessment process and different stages of development. The presentation can be downloaded at http://www.comfirst.org.uk/mhnetwork/personilisation_update

Sue told us that the current investment is not equal across Health and Social Care budgets. The vast majority comes through Social Care which is driven by the Department of Health. It is much more complex for MH and there is no additional money within the current system.

Sue commented that service providers need to have a full understanding of what their services cost and what the outcomes are in order to obtain funding in the future.

A.O.B

None

Next Meeting 14th December at PYPLC

Proposed speakers to be:

- Julia Chesterman from the Brokerage Team
- Dementia